

CLIENT FEEDBACK 2014



We hope to see more surveyors of his standard.

BSM UK is very happy and satisfied with the professional service that IOM ship registry provides.

Nice bunch in the IOM, very helpful and friendly!

Very smooth and efficient communication and organisation of the audit

Service was well executed in a timely and professional manner.

We have found them (IOM Surveyors) to be extremely helpful and informative.

The inspectors demeanour towards crew was exemplary.

Brilliant service. Thank you so much.

Through the audits and the consequent observations, we get the opportunity to improve our Safety Management System.

Quick to respond to any of my e-mails, questions, requests etc..

Certificate service standard is high as usual

Thanks a lot for your fast help.

Wow – that was fast, even by your speedy standards

Cheers – as always, 1st Class Service from you all.



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Your great co-operation did not remain undetected by everyone; an original British gentleman I have to admit.

**You've been incredibly helpful -
we'll do our best to bring you a
more interesting case next time !**

PS: you are a legend...
(we have a legend among us)

I'm constantly approached by other flags, all touting for business of course, but to date I honestly can't see the benefits of changing.



Once again I find myself thanking you for your prompt and efficient manner. Unfortunately not as common place in the busy world as one would think. I hope your organisation values your efforts

**So far we have a very positive experience with IOM mostly thanks to its people ;)
I think more vessels will follow soon.**

What a wonderful achievement, you are the man. This really makes me proud to be under your flagship, thank you ever so much and very well done to you.

As always, great service which is much appreciated.



**We are not surprised any more with
your prompt responses.**

You are amazing!!

Blimey that was quick!

You are a goddess!*(Goddesses and legends, whatever next...??)*

AWESOME