

# VOICE OF OUR CLIENTS 2017



*If there was a tick box on the questionnaire that stated 'exceptional', I would have ticked all of them! The registry is a pleasure to work with and nothing is ever too much trouble.*

**WOW!! You win the 'fastest registry ever' award.... we appreciate this**

*The surveyor was very professional in his conduct during the audit, he was found to be very knowledgeable and experienced in ship operations. He shared few of his experiences too with ship staff during the audit.*

Thank you very much. I wish we had administrative services as efficient as yours here in France !

That's great Service! Thanks a lot! You are much better compared to German registry

Once again we will thank you very much for your excellent service - a service that stands out compared to other administrations.

We feel honored to receive feedback to our suggestions, generally most other Flag instructions are one way traffic.

You wouldn't believe how much quicker you guys at the IOM are than the UK register

This is our first experience with Isle of Man registry, but it is 100% satisfying and customer-friendly.

Quickest feedback in town (compared to other flag states).

The inspector was proactive. He was interested to impart his experience with crew on matters of safety and safe operations

**The manner in which these audits were conducted enables the vessel staff to improve their understanding of the requirements and the Surveyor was very flexible and understanding of the vessels' operations.**

***Just would like to express my gratitude and thanks for your support and assistance which was invaluable in bringing this project over the line on time and in budget.***

**Just wanted to drop you a line to say how helpful IOMSR and the staff have been. As usual, their communication, feedback and attitude scores highly in all regards.**

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We have certainly learnt a lot during our interaction with the surveyor during these audits.

*IT WAS A PRIVILEGE TO HAVE THESE SURVEYORS ON BOARD . THEY MADE THE CREW FEELING CONFIDENT, PART OF A VERY OPEN RELATIONSHIP AND VERY EFFICIENT.*

We Love You. Thank You



*10000001 thanks. This is more than fast!!*

**Your highly dedicated service was highly appreciated**

**As always, you were brilliant!**

**Anyone told you recently your AMAZING 😊**

We do highly appreciate the relationship with IOM SR, and it is a real privilege to have vessels under IOM Flag.

Absolutely flawless.

It is a pleasure to give good feedback when earned as is always the case with IOM ship registry.

**Well done guys Fabulous result**

**Super star 😊**

I really appreciate the swift responses received from you always!

*You see me speechless. This is the fastest issuing of certificates ever! 😊*

**- Fantastic work by IOM**

***Thank you very much for such quick response .***



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*As always, you were brilliant!*

**Job's a carrot – thanks**

**Thank you again for all your  
valuable input and very efficient  
service!**

*Thank you, you are fantastic!*

You are a complete star!

Excellent service from you chaps in IoM as normal

**Brilliantly efficient as ever!**

*Thanks a lot for your swift, efficient and professional service!*

Excellent! Thanks a lot for the great service this morning, highly appreciated!

**I must say IOM shipping is one of the best companies to correspond with.**

It is always a pleasure working with you.

**You are marvelous!**

**You're simply great ! :-) Thanks.**

Can I thank you and your team for yesterday, very professional response - well done.